Who We Are

VGH & UBC Hospital Foundation is Vancouver Coastal Health's primary philanthropic partner, raising funds for specialized adult health services and research for all British Columbians. We partner with donors to drive innovation and sustainable health care at VGH & UBC Hospital, GF Strong Rehab Centre, Vancouver Coastal Health Research Institute and Vancouver Community Health Services. Further information about the Foundation is available at *www.vghfoundation.ca*.

The Information Systems & Technology (IS&T) department oversees the governance of the Foundation's technological systems and functionality of the systems overall. The department provides expertise and tools to support the Foundation's stakeholders in the most effective and efficient way possible.

About The Role

The Manager, Enterprise Architecture & Data Systems plays a lead role in developing and maintaining the integrity and functionality of the Foundation's data assets, through supporting an effective data governance framework, providing technical leadership, and leading and managing the Data Systems team.

Reporting to the Director, Information Services & Technology, this position will be responsible for developing and maintaining the Foundation's enterprise architecture, and will lead the design, development, implementation, and operation of data systems that support the strategic vision and operational plans of the VGH & UBC Hospital Foundation.

Working with key business partners, this position is responsible for developing and maintaining an enterprise architecture, managing projects linked to strategic and operational objectives, and providing leadership and oversight to the Data Systems team to ensure stated project outcomes are achieved.

Key Responsibilities

- Leads and manages the Data Systems team to ensure the integrity and functionality of the Foundation's data assets
- Works with the Data Governance Council and department colleagues to maintain and improve the Foundation's data quality and data architecture
- Provides technical direction for the design, enhancement, and deployment of data technologies
- Supports the Foundation's data users to ensure data quality, error and defect management and the remediation of data quality issues for all data elements
- Understands the needs of each business group and how data architecture and Salesforce can best be utilized to allow the Foundation to use the fundraising system and available data more effectively
- Serves as the lead administrator of the Data Warehouse, and other data assets ensuring continuous data integration between Salesforce and the DW, and its day-to-day functioning and performance
- Uses the data warehouse to develop a comprehensive set of data management and integrity rules, scripts, and reports to monitor data integrity and the data management performance of the user community (including eliminating duplicates and finding and solutions for data inconsistencies, e.g., where data do not match business rules, and data archiving tools and processes)
- For technical, workflow or permissions issues, including the importing of third-party data sources, proactively completes necessary research, diagnoses, and reports emerging issues/risks, makes recommendations for solutions, and liaises with individuals or teams as required
- Independently or through delegation, resolves varied and moderately complex issues, informing the Director/ other key stakeholders and making recommendations where there is cross-Foundation risk or impact

What You Offer

- Maintains broad knowledge of enterprise architecture, modern web and cloud technologies and services
- Maintains advanced knowledge of operational practices and best practices in relation to enterprise architecture, data systems and management
- Holds expert knowledge of SQL Server and DB Amp, integration between the Data Warehouse and Salesforce, configuration, architecture, and product features and how these platforms can support business goals
- Strong people leadership and coaching ability, coupled with experience of managing a team
- Advanced ability to think critically and analytically while working in a fast-paced environment - respond to requested changes, validate needs against existing system capabilities and any future product roadmap, to provide optimal recommendations
- Proven technical acumen, with the ability to fully understand business requirements, pain points, and translate them into functional design.
- Strong troubleshooting skills and initiative-taking in identifying the root cause of issues and developing solutions.

What We Offer

This is a full-time permanent position. The successful candidate can expect a starting salary between **$85,078.99** and **$96,680.67**, depending on factors such as skills, experience, and internal equity. Once hired, salary is reviewed annually and successful employees have the opportunity for their salary to increase over time up to the maximum of the pay band, currently **$109,249.16**.

Additional variable pay, benefits, flexible working arrangements, investment in professional development and subsidized access to fitness, cycling and parking facilities all contribute to a top-notch total rewards package.

To Apply

Please submit your application to our recruitment partner, Ellie Stojanovski of The Tandem Team, at **ellie@thetandemteamrecruitment.com** by 20th of October 2024.

We welcome applications from anyone who is eligible to work in BC and fully vaccinated against COVID-19. We encourage applications from Indigenous people, people with disabilities, BIPOC and racialized individuals, people of minority sexual orientation or gender identity, and others who may contribute to the Foundation's organizational diversity and who share the Foundation's values.